



Terms and Conditions Contract

Wedding Flowers:

Deposit of \$150.00 is required to reserve space in our freeze dryer. We accept Cash, Checks, Visa, and MasterCard. Returned checks will be charged a \$25.00 NSF fee. If we receive a NSF Check, all future payments will need to be made by cash, credit card, money order, or cashier's check. Remaining balance due at time of Design Selection. Deposits are non-refundable.

Preserving your flowers requires good planning. Please call 2 to 8 weeks before the event to discuss flower types, care and handling, and determine a drop off time. We give free consultations at our Design Center before the event day. At that time you can either make your design selection or call back after the event to do so. Design selection must be made no later than 3 weeks after the event. Full payment is required at the time you make your design selection.

Other Flowers:

Full payment is required at time you deliver your fresh flowers to be preserved. If you are bringing in flowers to be preserved for anniversaries, Mother's Day, proms, sympathy work, etc., you will need to make your design selection at the time you are delivering your flowers to be preserved.

Terms & Conditions:

Please make an appointment with us at 623-977-2010 to select your keepsake design or check out our website keepsake design selections.

If you are outside the Phoenix and surrounding area, we will send you a floral mailing kit for a fee. The kit contains everything you will need to safely ship your bouquet or flowers to us.

In the Phoenix Metro area we also have drop off points for your fresh flowers if you are not able to come to our Peoria Design Center Location (off the 101 Loop & Bell Road). A drop off fee for other areas will be charged. Please call for the amount. We can also pick up your flowers if you are in our pick up area. A fee will be assessed for pick up determined upon your location.

We do not ship glass domes, glass containers, and glass tabletop squares and hexagons.

Your order serves as your consent to allow Preserve Your Flowers Designers to create your display using our best judgment with your selections. Preserve Your Flowers is authorized to use whatever materials and techniques necessary to properly mount any memento without regard to damage, staining, or reversibility.

All Bouquets are disassembled so each flower can be individually pre-treated with solutions that shatterproof, set natural color, and open cell structure.

We select the best flowers after the freeze dry process to use in your designs. Flowers not used in the designs become the property of Preserve Your Flowers LLC.

Preserve Your Flowers LLC reserves the right to substitute matching flowers when needed due to damage of original flowers. Extra charges may occur.

Due to Mother Nature – flowers may change color slightly. Color enhancement may be used.

Flowers will change color tones over a period of time, taking on a more mellow Victorian shading.

Keep your Preserved Keepsake out of moist areas (i.e. bathrooms, kitchens, outside porches) and out of direct sunlight to prevent deterioration and pre-mature fading.

Fresh Foliages in your fresh flower design will be substituted with silk foliage unless told otherwise.

Use only Novus #1 Cleaner on acrylic domes and apply with a soft cloth.

Your order serves as your consent to allow Preserve Your Flowers LLC or its representatives to use images created of your keepsake display cases for editorial, advertising, contest, and exhibition usage.

Once your design is completed we will contact you by phone or mail. Keepsakes must be picked up within 3 weeks of the call. Please call to set an appointment for pick up. Any keepsakes not picked up after 4 weeks will be considered abandoned and will become the property of Preserve Your Flowers LLC. If abandoned, the keepsake can then be used for display purposes.

Preserve Your Flowers LLC stands behind the quality of our work. If for any reason you have a problem with your keepsake after receiving it, please call us immediately so we can make arrangements to correct the problem. Workmanship and materials are guaranteed for 90 days from the date the keepsake is delivered. All repairs will be done at cost during this period (shipping not included). Damage due to mishandling is not covered by the warranty. After warranty we will be happy to make repairs at a reasonable cost.

If keepsake is damaged in shipping, you must notify your carrier and Preserve Your Flowers LLC within 24 hours. Keep all packaging material. Any authorized returns must be insured for full value.

Gown Preservation is to be paid in full when it arrives for cleaning and preserving.

In the event of acts of God, loss of power or machine failure, our liability is limited to refund of the customer's deposit and or payment made on keepsakes.

Deposits are required at the time of delivery of your fresh flowers.

Deposits are non-refundable and will be deducted from your overall balance.

Balance is due when display case is ordered.

All sales are final.

I have read and understand all the terms and conditions of this contract, received a copy and have the authority to give Preserve Your Flowers LLC permission to disassemble the flowers and create a keepsake under glass or acrylic.

Print Customers Name Used on File (Please use married name for brides.)

Authorized Signature

Date



Preserve Your Flowers
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